



	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	April	May	June	July	August	September	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June	July	August	September
Pre-booked	Numbers of PRMs		93	123	127	95	148	86	Numbers of PRMs		71	89	89	100	92	114
	10 mins	80%	100%	100%	100%	100%	100%	100%	5 mins	80%	100%	100%	100%	100%	100%	100%
	20 mins	90%							10 mins	90%						
	30 mins	100%							20 mins	100%						
									30 mins							
									45 mins							
									60 mins							
Non pre-booked	Numbers of PRMs		0	0	0	0	0	0	Numbers of PRMs		0%	0%	0%	0%	0%	0%
	25 mins	80%							25 mins	80%						
	35 mins	90%							35 mins	90%						
	45 mins	100%							45 mins	100%						
									60 mins							
									75 mins							